

9) TROUBLE SHOOTING

When your UPS malfunctions during operation, you may check the list below for proper adjustment. If the adjustment still be in vain, please contact your sales agent for help.

Situation	Check Items	Solution
Mains normal but 'Line' LED is not on.	<ol style="list-style-type: none"> 1. Is the power switch on? 2. Is the fuse in order? 3. Is the power cord loose? 	<ol style="list-style-type: none"> 1. .Press Main Switch on. 2. Change fuse w/same rating. 3. Re-connect the power cord properly.
'Line' LED flashes every second but no output	Battery voltage is too low	Recharge the UPS for 24 hours.
Alarm buzzer beeps continuously when Utility is normal.	Check to see load status if it is in overload.	Remove some uncritical load.
Alarm buzzer beeps for 10 seconds, then the UPS is turned off		Remove some uncritical load and re-switch on the UPS.
No LEDs display on the front panel		Consult with your sales agent For help.
UPS dose not provide expected back up time.	<ol style="list-style-type: none"> 1. The UPS's battery is weak due to recent outage. 2. The UPS's battery is near the end of its service life. 	<ol style="list-style-type: none"> 1. Charge the battery. 2. If the battery is near the end of its service lift, consider replacing the battery.
UPS switch on then connect Utility, but UPS is unable to work under Utility mode	Is the Utility normal?	If Utility is normal, connect Utility first then restart UPS.